



Privacy Policy

This information is privileged and confidential to Avalon SteriTech. All Rights Reserved.

Privacy Policy

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This Privacy Policy Statement ("Statement") applies to all individuals who visits, accesses, uses the website (www.avalonsteritech.com) (the "Website") and mobile apps provided by Avalon Steritech Limited ("Avalon", "we", "us" or "our").

We are committed to safeguarding individual's privacy with respect to personal data. We assure that our policies and practices, and those adopted by our affiliated companies and agents relating to the collection, use, retention, disclosure, transfer, security and access of personal data comply with the Personal Data (Privacy) Ordinance (Cap 486) (the "Ordinance") under the laws of Hong Kong, as well as the relevant code of practice and guidance issued by the Office of the Privacy Commissioner for Personal Data, Hong Kong. The meaning of the term "personal data" adopted in this Statement is as defined in the Ordinance.

Please review this Statement carefully. By visiting, accessing or using the Website or our mobile apps, you acknowledge that you have read, understand and agree to this Statement including how we collect and use your personal data as outline in the Statement. If you do not agree with any terms of this Statement, please do not access or use the Website or our mobile apps.

If there is any inconsistency or conflict between the English and Chinese versions of this Statement, the English version shall prevail.

Types of Information Collected

You need not supply any personal data in order to access the Website.

On occasion a visitor to the Website may be asked to provide personal data such as his/her name, his/her company name and title, telephone number and email, such personal data shall be used to enable us to respond to the users' inquiries unless stated otherwise. Further, when you sign up to any of Avalon's services or creating an account with Avalon, you may be required to provide your personal data as necessary to enable Avalon to provide you with such services or such account. You may decline to provide Avalon with the requested personal data, but in such case certain functions of the Website may become unavailable to you or we may decline to provide you with such services and account.

IP address, domain name and non-personally identifiable information (collectively, "Non-Personal Information") including browser type, date and time of access and pages viewed will be collected through your browser or similar navigational tools.

We and our service providers may use "cookies" on the Website. A "cookie" is a bit of identifying information that a website sends to your browser that helps the

website to remember certain information about you and your preferences. Cookies used (if any) in the Website will not be deployed for collecting personal data. You can choose to disable cookies (through changing your browser or device settings); however certain functions of the Website may become unavailable as a result.

Use of Information and Personal Data Collected

Avalon uses the collected Non-Personal Information to monitor the use of the website, facilitate website security, enhance users' experience at the Website and to better prepare future content based on the interests of users.

In such cases where your personal data is collected, it may be retained and used for the following purposes:

- to verify your identity;
- to provide services and information, including but not limited to those you requested through the Website or our mobile apps;
- to comply with laws, regulations or codes of practice in or outside Hong Kong, such as those defined under the Ordinance;
- to notify you about changes to the Website or our mobile apps, or to respond to any communication and/or request from you;
- to perform research or analysis in order for us to design or improve our products and/or services and for survey, marketing and promotional purposes;
- to maintain and develop our business systems and infrastructure, including testing and upgrading of these systems; and/or
- to assist in the prevention, detection or investigation of crime or possible criminal activities or as required by law.

Direct Marketing

On occasions where we collect your personal data or other information via the Website or our mobile apps, such as your name, your company name, location, title, product usage data, we may use such personal data or information to send you direct marketing communications relating to our products and/or services (including financial information, news and education) as well as products and/or services offered by our business partners engaged in the profession of device accessories, chemicals, mobile applications and software, commerce, technology, e-commerce, media, logistics, charity, vehicles, governmental services or high-end consumer products.

We may not use your personal data for such direct marketing purposes unless we have received your consent to such intended use. Upon your registration to our mobile apps or signing up to our services, you will be directed to a page where you will be asked to express consent, objection or no objection to all or parts of such intended use of your personal data.

You may at any time request us to stop using your personal data for direct marketing purpose by sending your request to via e-mail info@avalonsteritech.com.

We will not sell, rent or otherwise share your personal data with any unaffiliated third parties for their own uses or their own marketing purposes.

Retention of Personal Data

Unless there is a mandatory legal requirement for us to keep your personal data for a specified period, we will only retain your personal data for as long as is necessary to fulfill the purpose for which the personal data were originally collected.

Disclosure of Personal Data

All personal data collected via the Website or our mobile apps will be kept confidential, but where disclosure is necessary for our compliance of any statutory obligations or requirements, or for Avalon to provide services to you or to carry out the original purpose, or a directly related purpose, for which the personal data were collected, those data may be provided to the following parties:

- a) Governmental or statutory authorities, institutions or organizations; and
- b) Our affiliated companies;
- c) Our affiliated third parties including our contractors, agents or other service operators who will facilitate our services on the Website or our mobile apps, under a duty of confidentiality; and
- d) Our agents or business partners in connection with direct marketing as set out above.

In some instances, Avalon may provide links to third-party websites over which Avalon has no control. Your access and use of any such third-party websites is at your sole risk. We will not assume any responsibilities and in no event be held liable for losses incurred by accessing to or using any such third-party websites, and the content or the privacy practices employed by such third-party websites.

Transfer of Personal Data

If necessary, Avalon may transfer the personal data collected via the Website or our mobile apps to places outside Hong Kong for carrying out the purposes, or the directly related purposes, for which the personal data were collected. All the transfer of those personal data will be carried out in compliance with the requirements of the Ordinance.

Security of Information

We will take all practical and feasible measures to ensure any personal data collected by the Website and our mobile apps from unauthorised or accidental

access, processing, erasure, loss or destruction. Unfortunately, the transmission of data via the Internet is not completely secure. While we endeavour to protect your personal data, we cannot guarantee the security of your personal data transmitted via the Internet and any such transmission is at your own risk.

Please do not send information you consider confidential via the Website, our mobile apps or email.

Correcting or Changing Information

You have the right to access, correct and change your personal data held by Avalon. Should you wish to make any enquiry or change concerning your personal data held by Avalon, or have any questions or concerns about this Statement, the Website of our mobile apps, please contact us via e-mail info@avalonsteritech.com.

Modifications of Privacy Policy

We may amend the Statement and our privacy policy from time to time at our sole discretion and without prior notice. You acknowledge and agree that it shall be your responsibility to check our website for the latest version of our privacy policy on a regular basis. Your continued use of the Website or our mobile apps mean that you accept and agree to this Statement (and changes thereof) and any other privacy policy as we may adopt and post on the Website from time to time. If you do not agree with the Statement and our other privacy policy, please do not use the Website or our mobile apps.